

## Quality Management Policy

C&D Access specialise in the provision of Rope Access, Inspection, Integrity, Maintenance and Repair services in the United Kingdom.

In practice, all phases of C&D Access work are subject to quality control, from enquiry through to order processing, purchasing, delivery, inspection and test. All work is in accordance with written procedures, with lines of responsibility and accountability defined checks incorporated. All personnel are well versed and trained for the work they are to complete, and safety is a prime consideration.

To achieve this, we are committed to a continual improvement culture throughout the organisation based on stated company objectives and the EN ISO 9001:2015 standard. We are certified to ISO9001 and all our procedures, checklists and instructions comply with this standard. The principles embraced in the ISO9001 standard have been embodied in our formal Management System. This system is an essential company framework that will allow us to gain competitive advantage, as well as reinforcing and enhancing the company's reputation and image.

C&D Access is committed to complying with applicable legal, regulatory and statutory requirements and ISO 9001:2015 as such the policy:

1. Requires the setting and reviewing of Quality and Business Objectives, which derive from an analysis of the needs of interested parties, internal and external factors, mitigating actions and the performance of key processes
2. Includes a commitment to satisfy applicable requirements (customers, legislative, statutory).
3. Commits C & D Access Ltd to continually improve the Management System.

The directors are committed to ensuring that sufficient funds and resources are made available to ensure that the Quality can be achieved

The policy of the Directors of C&D Access Ltd is aimed at implementing and maintaining quality and safety in an effective and economically practical way. The basic principle is; that it should be possible to meet the requirements agreed with the client and satisfy their expectations at any time.

We will ensure arrangements are made for effective communication and the promotion of competency throughout the company by educating and training our staff. We will use our newsletter and staff notice boards to publicise our targets and performance



Spencer Clift  
Managing Director

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